

THE RESERVE
AT
RANCHO MISSION VIEJO



CANCELLATION/REFUND POLICY

Participant Cancellation

If cancellations are made prior to the close of an event's registration, registered participants may email a request to receive a refund or credit for future Reserve events.

- Registration for weekend events closes at 4:00 p.m. on the Friday prior to the event.
- Registration for weekday events closes at 4:00 p.m. on the day prior to the event.

If cancellations are made after the close of the event's registration, participants will not receive a refund, but may email a request to receive credit for future Reserve events.

No refund or credit will be given to registered participants who do not cancel and do not show for their registered event.

Reserve Cancellation

Occasionally The Reserve has to cancel events due to inclement weather, unsafe trail conditions, insufficient participation, or emergencies. Registered participants for Reserve cancelled events may email a request for either a refund or a credit for future Reserve events.